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| **Use-Case Name:** | Delete, update booking | **Use-Case Business Requirements:**  •Customer can delete, update the date a reservation made by them.  •Manager, Receptionist can also delete, update a reservation made by a customer. |
| **Use-Case ID:** | 13,14 |
| **Priority:** | High |
| **Primary Business Actor:** | Customer, Manager , Receptionist | |
| **Pre-Conditions** | Should be logged in as customer | |
| **Post-Conditions** | Log out  **If successful:** Update Calendar | |
| **Description:** | User can delete reserve the date/time for their car service priorly for an available timeslot. Customer can readily change the time to another available time slot if there’s more than 48 hours from current time. If not he/she is given a single chance to change/delete. If not, it cannot be changed. Deletion is possible here, but no refunds will be settled. | |